



**ALL INDIA
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To

Madam Rupa Paul Choudhury,
The PGM (Finance),
Calcutta Telephones ,
BSNL,
Telephone Bhawan
Kolkata-700001

Subject: Our heartfelt appreciation for launching AAROGYA portal in CTD

Respected Madam,

We appreciate your effort to launch AAROGYA portal for submission of medical claims for the retired employees of CTD. We think it will really be helpful to track the status of their claims without moving here and there. This endeavour is specially commendable for the fact that it has been designed and developed by our own IT section itself. We also want to thank them through you for their innovative approach.

It is also worthy to mention that the encouragement you must have got from CGM/CTD in this regard is also very much appreciable. In our opinion it is a unique display of the skills and potential we have got in CTD. The CTD management must try to get it implemented throughout the country. Thus after a long period CTD can have chances to be a pioneer in the BSNL.

We are really very much thankful to you for this humanistic approach shown by the CTD management and wish all the success of AAROGYA portal for the benefit of its user.

Yours sincerely,

(SUBHASIS MITRA)

President

AIBSNLEA/CHQ

Date: 05-10-2020

Place: Kolkata.